



## CMS Five-Star Rating

According to the Centers for Medicaid and Medicare Services (CMS), the Nursing Home Compare website features a quality rating system that gives each nursing home a rating of between 1-5 stars. Nursing homes with 5 stars are considered to have much above average quality and nursing homes with 1 star are considered to have quality much below average. There is one overall 5-star rating for each nursing home, and a separate rating for each of the following three sources of information: Health Inspections; Staffing; Quality Measures (QMs). Noteworthy, are the variables that are ever changing, conditions of individuals for which services are being provided, survey observations, and census. Ratings are updated approximately quarterly. Of the 353 federally-certified nursing homes in Wisconsin, 98 of them have an overall star rating of 5 stars. In addition to Brewster Village being ranked among 98 nursing home, we were also recognized by Newsweek as the 2<sup>nd</sup> best nursing home in Wisconsin! This could not have been possible without the love, compassion and dedication by our Brewster Village team members. They make Brewster Village successful, by being the best of the best!

## Sunflower Award



Have you seen these boxes on the neighborhoods? Every month, each neighborhood recognizes a team member who has displayed outstanding performance in 4 areas with the Sunflower Award. Those areas are: Teamwork, Leadership, Attitude, and Person Directed Care. We encourage all visitors, villagers, and team members to nominate someone that they feel have met these criteria by providing their name, reason you are nominating them, and placing it in the box like the one pictured. We have some amazing team members, help us let them know how much of a difference they make at Brewster Village.

## Administrative Intern Introduction



Hello! My name is Kendra VandenHeuvel and I am the new administrative residency student for the year. I am a student at the University of Wisconsin-Eau Claire majoring in Healthcare Administration. This program is a 4-year program with 3 years on campus, and the fourth out on residency while taking online schooling through the University. I have always had a passion for long-term care and am thrilled to start this year with Brewster Village.

A little about me, I grew up in Seymour, WI where I currently still reside. It is the home of the hamburger, and we have an annual Burger Festival to celebrate that. Throughout most of my high school and college years I was a CNA and waitress. Whichever job I was at, the idea was the same: I love helping people! I am also passionate about volleyball, sewing and reworking old clothing, weekends Up North on the lake, my family and friends, animals, and of course the Green Bay Packers. In the summertime I participate in a weekly sand volleyball league and on the weekends you can most likely find me Up North or enjoying live country music with family and friends.

I look forward to getting to know everyone and spending my year with Brewster Village.

## National Skilled Nursing Care Week



Every year, Brewster Village looks forward to celebrating National Skilled Nursing Care Week, which was recognized May 8<sup>th</sup> -14<sup>th</sup>. This year Brewster Village celebrated the entire month of May with each neighborhood hosting a “creating and nurturing connections” themed event. The celebrations were a success and fun was had by all.



## COVID Update

Infection Control and Prevention updates due to the COVID Pandemic.

- Currently Outagamie County remains in the HIGH level of transmission rates as well as the State of Wisconsin.
- We are encouraging visitors to NOT visit if they are ill, so that we can continue to keep our villagers safe.
- Screening of those entering Brewster Village continues at all entrances. All team members are screened at the beginning of their shift.
- Continuous education to the team members as far as hygiene practices and personnel protective equipment.
- Team member health and traveling status is monitored.
- Continue to follow recommended guidance from the CDC and collaboration Public Health entities for Outagamie County and the Wisconsin Dept of Health.
- Routine and outbreak testing continues to be done to ensure appropriate monitoring of team members and villagers as we continue to move through the pandemic. Currently: ALL team members no matter of vaccination status, are testing 1 x week. Those team members that are “not up to date” with their vaccination status test 2 x week.
- Mosaic Family Health physicians, our Medical Director, Dr. Deborah Schultz, remain actively involved with the procedures implemented at Brewster Village.

We want to ensure you that as we continue to deal with COVID-19, our focus remains on the villagers that live here, as well as, the team members that work here and their well-being. We appreciate your patience with the continued need for screening to ensure that our villagers remain safe.

## Connect with Us!

Visit our website at [www.brewstervillage.org](http://www.brewstervillage.org)! You can also catch up with us on Facebook - [www.facebook.com/brewstervillage](https://www.facebook.com/brewstervillage) or Instagram - [www.instagram.com/brewstervillageappleton](https://www.instagram.com/brewstervillageappleton)

## Villager Voting

ELECTION DATE: AUGUST 9, 2022

**Voting days & times:**

**Tuesday July 19, 2022 1pm – 2:15pm**

**Wednesday July 20, 2022 2:15pm – 3pm**

**In the Community Center**

## Friendly Reminder

As we begin to welcome the birds back, we'd like to kindly remind all villagers, families, and staff that we should only be using thistle, nyjer seed, or suet feeders to feed the birds. Thank you for your cooperation!



## Fire Pit/Grills Reminder

The front patio fire pit is available for use as well as various gas grills. Gas grills are located in the patio area of most lower-level households, and on the rooftop patios adjacent to Atrium Level Two and Heritage Level Two. The grills may be used for special events/villager life enrichment or for routine food preparation. Additionally, these grills are available for use by villagers' family members and visitors when they visit Brewster Village. If family members or visitors desire to use the grills, please assist them with starting and operating the grills. We also should have grilling utensils for each grill. If and when they are used, they should be washed and sanitized in the household dishwasher just like any other utensil. One other food-safety reminder, please remember to use different utensils for RAW and COOKED items on the grill. Also, prior to cooking, locate the nearest fire extinguisher in case of an emergency.

Thank You, Sierra

FAREWELL

Sierra Heidemann, Social Worker Intern, completed her internship on June 3rd, 2022. Thank you, Sierra for your dedication and hard work throughout your internship! We wish you the very best in your bright future!



### Now Hiring Signs

Brewster Village is excited to build onto our team of dedicated and passionate workers. If you would like to help us by placing a sign in your yard or business, please reach out to Mark Cochrane at 920-832-5421.

### Questions/Concerns – Let Us Know

Brewster Village strives to offer an environment to live where villagers' choices are honored and respected and quality care and services are provided. It takes a team of health care professionals as well as family, visitors, and volunteers to provide the things our villagers need to continue to live an enriched life. As a valued member of the team, please bring any suggestions, questions, or concerns you may have immediately to the villager's Wellness Team. Please be aware that if you have questions, concerns, or complaints about conduct you witnessed toward a villager, you should report them to the Social Worker, Neighborhood Coordinator, or Complaints Investigator (Krissy Jaloszynski, 920-225-1985) immediately. Examples may include threatening behavior or tone of voice, misappropriation of villager's belongings, exploitation of finances, and physical mistreatment of villagers. We need to act as soon as possible to assure the villagers are safe and then to investigate the situation. You may also contact the Ombudsman at 1-800-815-0015. Additional information regarding Villager Rights, complaint reporting instructions, and local assisting agencies can be found in the Villager Resource Guides in the living rooms, as well as posted in the Town Center. Thank you for assisting in keeping the villagers safe!