



OUTAGAMIE COUNTY

SHORT-TERM REHABILITATION  
AND LONG-TERM CARE COMMUNITY

September 10, 2021

Dear Villagers, Team Members, Family Members and Friends,

I am writing to inform you that we received notification that 3 team members and 1 villager have tested positive for COVID-19 during surveillance testing this week. The villager was asymptomatic at the time of testing and has been moved to our designated COVID area within Brewster Village. We wish our villager well and hopes to return to their home quickly. 2 of our team members are asymptomatic and 1 is symptomatic at this time. We wish our team members well in their recovery and look forward to their return to work following the CDC guidelines for healthcare workers.

Current neighborhood quarantine / reopening dates are as follows:

- Symphony Place: **September 18<sup>th</sup>**
- Heritage 1 (Depot Only): **September 22<sup>nd</sup>**
- Atrium 1: **September 24<sup>th</sup>**

We will continue with weekly testing for all team members and all villagers, per the Centers for Medicare & Medicaid Services guidelines.

It is important to note, that in conjunction with CMS guidelines, most visitation will still be permissible. There may be the need for visitors to wear additional Personal Protective Equipment, depending on the area they are visiting. Individuals wishing to visit are encouraged to call the established visitation hotline at 832-5977 prior to their visit to hear the latest news regarding visitation. Visitors are still screened and are asked to attest to their health prior to visiting. It is critically important that for the safety of others, that all individuals are honest during this process, and are compliant with the reasonable requests from our team members which help us to comply with the requirements we are held to as a licensed skilled nursing facility.

Thank you for your support in these efforts and your patience and understanding as we work together to promote the health and well-being of our villagers, team members, families and friends.

Sincerely,

Amber Hankwitz  
Infection Preventionist