

## National Skilled Nursing Care Week

Every year, Brewster Village looks forward to celebrating this special week. Formerly known as National Nursing Home Week, “National Skilled Nursing Care Week will be celebrated May 13-19, 2018. The theme for this year is “Celebrating Life’s Stories.” Please look for more information coming soon on our website and Facebook page!



## It Takes a Village Recognition Program Update

By Katie Howell, Administrative Intern

In the beginning of April, we will have our recognition program It Takes a Village available to family, friends, and villagers. It Takes a Village is about recognizing Brewster Village team members who have gone above and beyond to make a significant and meaningful impact on a villager's life, who have collaborated with a villager and their family to support the villager in a positive and unique way, and have emulated person-directed care. Each month, we will be looking for nominees and showcasing the wonderful stories around the Brewster Village Community. If you know someone who fits this description, please take a moment and fill out this form. If inclined, you may further show your appreciation by making a contribution to the endowment fund. Forms will be available in both the front lobby and in each neighborhood family room. You can also access the form by visiting our website at [www.brewstervillage.org](http://www.brewstervillage.org) and clicking on “It Takes a Village” in the menu on the left side. Forms should be mailed or hand delivered to our Administrative Coordinator, Maggie Rasmussen. You may also email her your submission at [Maggie.Rasmussen@outagamie.org](mailto:Maggie.Rasmussen@outagamie.org). We look forward to hearing your stories!

## Flu Season Reminder

We encourage all family and visitors that are feeling ill with such symptoms as: **nasal congestion, fever, cough, body aches, headaches, fatigue**, to not visit until they are feeling better. Our villagers love the visits; however, they do not want the flu. If you are visiting and coughing, please wear a mask. The masks are available at the front desk for your convenience.

## Cycling Without Age Update



It's the time of the year when we venture out of hibernation and begin to enjoy being outdoors and more active! Some hop on a rickshaw and enjoy the "wind in their hair!" This program has become very popular with our villagers, and we would like to provide as many opportunities for rickshaw rides as we can, so please consider becoming a trained pilot. Once trained, you can take your loved one out for a ride as well as other villagers.

To become a trained pilot, you must sign up as a volunteer. You can specify this is the only activity you will be doing if you wish and take a short training course to learn about the bikes and practice driving one. You can sign up by contacting Lisa Pingel at 920-832-5409.



Although we achieved our goal of purchasing 5 rickshaws, there is more to be done! We would like to purchase a trailer so we can take the rickshaws to other surrounding trail systems to give our villagers more experiences in our area. Plus, we must build a fund for ongoing rickshaw maintenance, repairs, battery replacements, etc.

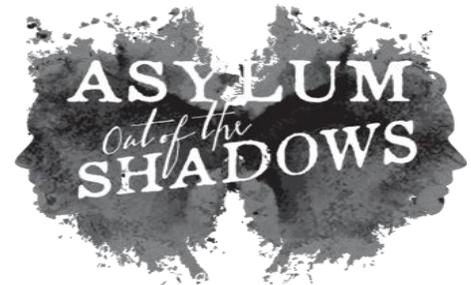
If you are interested in making a donation, you can do so by stopping at the Bank window and informing the Business Office team that your donation is designated for the Cycling Without Age Program.

## Familiar Face at the Front Desk

We are excited to share that Linda Yost has accepted the Reception Assistant position, so we will now have someone at the front reception desk full-time during normal business hours. Linda was previously a Health Information Associate at Brewster Village for over 5 years, so you may recognize her. Please help in welcoming her into this new role!

## See How Far We've Come!

"*Asylum: Out of the Shadows* explores the long history of behavioral and mental health told through the history of the Outagamie County Asylum for the Insane. By focusing on the individuals who lived and worked there, this exhibit sheds light on the institution, personalizes the stories of the residents, and helps remove stigma." This exhibit will close **June 3, 2018**, so make sure to experience it before it's too late!



**History Museum at the Castle Exhibit**  
330 E. College Ave.  
Appleton, WI 54911  
Tuesday - Sunday, 11:00am - 4:00pm

## Friendly Reminder

As we begin to welcome the birds back, we'd like to kindly remind all villagers, families, and staff that we should only be using nyjer seed or suet feeders to feed the birds. Thank you for your cooperation!



## New Sensory Garden

We are partnering with the Outagamie County Master Gardeners on a new Sensory Garden Project in the Orchard. Recall last year we received generous donations and grants to plant a Sensory Garden in the Cedars courtyard. We are looking forward to working with the Master Gardeners! They will also be hosting some educational sessions at Brewster Village open to the public. Be on the lookout for the dates!

## Check Out Our YouTube Channel!

Brewster Village has created a YouTube channel to show others firsthand what it's like here. We have uploaded a few videos of villagers and team members explaining what they enjoy about living and working here. We will be working on more videos in the future. View these videos at [by searching for Brewster Village on YouTube!](#)

## Lost and Found

Please stop by the Business Office if you think you may have lost an item while at Brewster Village.

## National Volunteer Week: April 15<sup>th</sup>-21<sup>st</sup>

Brewster Village would like to thank **ALL VOLUNTEERS** that give of their time to help enrich the lives of those that live here. Brewster Village is fortunate to have volunteers from a wide array of resources such as local high schools, colleges, villagers' family members, churches, Volunteer Connection, and villagers that live at Brewster Village. Volunteers offer a wide array of help at Brewster Village by assisting with life enrichment, helping with community outings, hosting the café, helping the villagers get to and from the beauty salon, providing entertainment, leading worship services, organizing the library, providing individual time, and so much more. We can't express enough how much we appreciate all of the dedication and compassion our volunteers have provided over the year! If you are interested in volunteering, please visit the Brewster Village website and click on "Volunteer Opportunities" to find out more information. Another option is to contact Lisa at 920-832-5409 or email at [Lisa.Pingel@outagamie.org](mailto:Lisa.Pingel@outagamie.org).





## Tornado Drills

Brewster Village will be participating in the statewide tornado drills on Thursday, April 12, 2018. A mock tornado watch will be issued at 1:00 p.m., followed by a mock tornado warning at 1:45 p.m. A second mock tornado warning will be issued at 6:45 p.m. Many areas will sound their tornado sirens as a test and many TV and radio stations will issue the test tornado warnings. If severe weather is predicted, the drills will be rescheduled to Friday, April 13, 2018. If severe weather is predicted on Friday also, the drills will be canceled.

## New Medicare Cards!

The Centers for Medicare & Medicaid Services (CMS) is required to remove Social Security Numbers (SSNs) from all Medicare cards by April 2019. A new, unique Medicare Number will replace the SSN-based Health Insurance Claim Number (HICN) on each new Medicare card. Starting April 2018, CMS will begin mailing new Medicare cards to all people with Medicare on a flow basis by geographic location and other factors. Make sure your mailing address is up to date so you can get your new card. Visit <https://www.ssa.gov/myaccount/> or call 1-800-772-1213 (TTY: 1-800-325-0778) to correct your mailing address. Wisconsin is scheduled to start after June 2018. Once you receive the new card in the mail, the business office will need a copy of it. This is for both traditional Medicare plans or Medicare Advantage plans. If you have any questions, please call Regina at 920-832-5405.

## May 23<sup>rd</sup> is Brewster Village Spring Clean-Up Day



All team members, villagers, and families are invited to join us to clean up the grounds around Brewster Village and the trail near the Outagamie County Asylum Cemetery on May 23<sup>rd</sup> any time from noon – 4:00pm. The rain date will be May 24<sup>th</sup>. We will be hosting a cookout on this day.

## Thank You to Our Interns!

The following interns will be concluding their internships on the corresponding dates:

Barb Dvoracek – May 1, 2018

Katie Howell, Administrative Intern – May 11, 2018

We wish them all the best and thank them for their dedication and hard work throughout their internships!!



## Special Events Donations

Brewster Village is always striving to bring new opportunities, entertainment, and community engagement to our villagers. In order to fund these opportunities, we rely on a Special Events account that is completely devised of donations from family members and the community. These generous donations help fund entertainment, community events, entrance fees, and more. Please consider donating to our Special Events Program in order for us to continue to extend these opportunities to our villagers. If you have any questions about making a donation, please contact Lisa Pingel at 920-832-5409.

## Questions/Concerns – Let Us Know

Brewster Village strives to offer an environment to live where villagers' choices are honored and respected and quality care and services are provided. It takes a team of health care professionals as well as family, visitors, and volunteers to provide the things our villagers need to continue to live an enriched life. As a valued member of the team, please bring any suggestions, questions, or concerns you may have immediately to the villager's Wellness Team. Please be aware that if you have questions, concerns, or complaints about conduct you witnessed toward a villager, you should report them to the Social Worker, Neighborhood Coordinator, or Complaints Investigator (Jeff McCabe, 920-225-1999) immediately. Examples may include threatening behavior or tone of voice, misappropriation of villager's belongings, exploitation of finances, and physical mistreatment of villagers. We need to act as soon as possible to assure the villagers are safe and then to investigate the situation. You may also contact the Ombudsman at 1-800-815-0015. Additional information regarding Villager Rights, complaint reporting instructions, and local assisting agencies can be found in the Villager Resource Guides in the living rooms, as well as posted in the Town Center. Thank you for assisting in keeping the villagers safe!

## Connect with Us!

Visit our website at [www.brewstervillage.org](http://www.brewstervillage.org)! You can also catch up with us on Facebook - [www.facebook.com/brewstervillage](http://www.facebook.com/brewstervillage)!

