



LIFE AT BREWSTER VILLAGE

It Takes A Village Recognition Program

Katie Howell, UW-Eau Claire Health Care Administration Intern, is working on a leadership project and will be developing “It Takes A Village Recognition Program.” At Brewster Village, we know how important it is for our team to receive the recognition they deserve. We are creating a program that will show not only our appreciation of our team, but also gives an opportunity for those who have been a part of the Brewster Village family to show their appreciation as well.

We welcome and encourage villagers, families, and friends' testimonials of their touching and exemplary interactions that they experienced with members of the Brewster Village team. Testimonials will be shared with the named individual and certificates for fulfilling Brewster Village's mission will be presented. If so inclined, there is also an opportunity to show appreciation and recognition by donating to Brewster Village's endowment fund through the Community Foundation.

We hope that everyone takes a chance to give a testimonial and share their heartfelt stories in appreciation in recognition of our compassionate and loyal team. If you have a testimonial that you would like to share please mail, email, or hand deliver to Maggie Rasmussen, Administrative Coordinator - Maggie.Rasmussen@outagamie.org.

Thank you and have a wonderful start to your year, and we look forward to hearing your stories!

Katie Howell, UW-EAU CLAIRE HEALTH CARE ADMINISTRATION INTERN
Morgan Hinkley, ADMINISTRATOR

New Logo

As you may have noticed, Brewster Village has established a new logo. We are excited to share our new newsletter, “The Village Voice,” featuring that logo.

A lot of thought and effort went into the development and creation of this new logo. Our name is incorporated with the “B” on the top, and the “V” below. The blue “B” brings a sense of the sky and being outdoors as well as the idea that “the sky’s the limit” for the villagers. The “V” works to form a person with their hands up in joy. The orange is used as a warm, comforting color, reminiscent of the home-like environment Brewster Village provides.



OUTAGAMIE COUNTY | SHORT-TERM REHABILITATION AND LONG-TERM CARE COMMUNITY

This also shows that we are person-centered. The two letters come together to make a heart to illustrate what caring people we have here. You may also notice that we are using the word “Community” versus “Facility”, as it is more personable.

Look for our bus and other new materials out in the community!

Best of the Valley for 7 Consecutive Years!

Brewster Village has been voted 2017’s Best Senior Living Facility in the Post Crescent Readers’ Choice Awards. This is the 7th year in a row! Thank you for all of the support and to everyone who voted!



The "Cycling Without Age" Program at Brewster Village



We are excited to announce we have met our goal of 5 rickshaws!! Thank you to the people who have donated to help us reach our goal and to Fox Cities Greenways and Fox Valley Cycling Association, which were instrumental in raising funds and support in our surrounding communities.

There is more to be done. We would like to purchase a trailer so we can take the rickshaws to other surrounding trail systems to give our villagers more experiences in our area. Plus, we must build a fund to repair/replace rickshaw parts as needed in the future.

Please consider a donation to keep the "wind blowing through the hair" of our villagers. to different riding locations, and an ongoing fund for Rickshaw maintenance and repairs and future battery replacements.

If you are interested in making a donation you can do so by stopping by the Bank Window and inform the Business Office team that your donation is designated for the Cycling Without Age Program.

Community Circles

You may have seen, heard of, or participated in community circles with us. If you have not, we would like to encourage you to join us. We gather in a circle in the households with the villagers, team, families, visitors and pets. Some discussion of the day, the weather, the season and special events are shared – which in turn sparks more memories. Sometimes the villagers can create, learn and experience over and over.

Our purpose of the community circle is to provide a regular opportunity for villagers to connect with others in the community. To remind, acknowledge and revisit individual stories, thereby recognizing each person as an individual with unique background and history. In addition, the circle provides opportunity to create a tradition specific to our group of villagers, team and family.

Please consider joining us. Additional information for the date and time can be located on the Brewster Village website, Life Enrichment calendars and / or by asking a team member.

Looking for something to do this winter?

Don't forget about these opportunities!

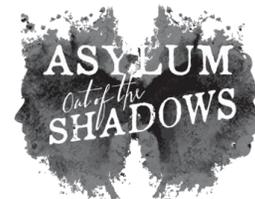
MAKE A DIFFERENCE

Volunteer with Brewster Village!

Contact Lisa Pingel 920-832-5409

Lisa.Pingel@outagamie.org

There are endless possibilities to help support us in providing a home for villagers that promotes connection to and involvement with their community, as well as, old and new hobbies and interests, alike.



History Museum at the Castle Exhibit

330 E. College Ave.

Appleton, WI 54911

Tuesday - Sunday, 11:00am - 4:00pm

Flu Season Reminder

It is that time of the year again! We started villager immunizations at Brewster Village on September 26th for this year's flu season. We encourage all family and visitors that are feeling ill with such symptoms as: **nasal congestion, fever, cough, body aches, headaches, fatigue**, to not visit until they are feeling better. Our villagers love the visits; however, they do not want the flu. If you are visiting and coughing, please wear a mask. The masks are available at the front desk for your convenience.

New Medicare Card Coming April 2018

Medicare is taking steps to remove Social Security numbers from Medicare cards to help prevent identity theft. In April 2018, people with Medicare benefits will begin receiving new Medicare cards, replacing all cards by April 2019. These cards will have an 11 digit Medicare Beneficiary Identifier (MBI) number that is randomly generated with "non-intelligent" characters that do not have any hidden or special meaning. The MBI won't change Medicare benefits. People with Medicare may start using their new Medicare cards and MBIs as soon as they get them. Persons with Medicare Advantage plans will also receive new Medicare cards. To make the transition easier for billing purposes, **we're asking that once you receive your new card, please bring it to the Business Office so we can make a copy for our records.** If you have any questions please feel free to call Regina at 920- 832-5405.

Lost and Found

Please stop by the Business Office if you think you may have lost an item while at Brewster Village.

Questions/Concerns – Let Us Know

Brewster Village strives to offer an environment to live where villagers' choices are honored and respected and quality care and services are provided. It takes a team of health care professionals as well as family, visitors and volunteers to provide the things our villagers need to continue to live an enriched life. As a valued member of the team, please bring any suggestions, questions, or concerns you may have immediately to the Villager's Wellness Team. Please be aware that if you have questions, concerns, or complaints about conduct you witnessed toward a villager you should report them to the Social Worker, Neighborhood Coordinator, or Complaints Investigator (Jeff McCabe 920-225-1999), immediately. Examples may include threatening behavior or tone of voice, misappropriation of villager's belongings, exploitation of finances, and physical mistreatment of villagers. We need to act as soon as possible to assure the villagers are safe and then to investigate the situation. You may also contact the Ombudsman at 1-800-815-0015. Additional information regarding Villager Rights, complaint reporting instructions, and local assisting agencies can be found in the Villager Resource Guides in the living rooms, as well as posted in the Town Center. Thank you for assisting in keeping the villagers safe!

Connect with us!

Visit our website at www.brewstervillage.org You can also catch up with us on Facebook www.facebook.com/brewstervillage

